

2016 Meiringspoort on-line entry process

Entries will open on 5 May 2016 at 12H00. The entry portal being www.meiringspoort21.co.za We again expect a rush for the limited entries to this popular event. (900 entries for the 12.5km and 2200 entries on the 21.1km)

The hosting company managing the website and entry process has assured us that the problems experienced in 2015 will not be repeated. On-going tests of the process are being done. The hosting company will also do live monitoring of the entry portal on 5 May in order to attend to issues there and then.

Prospective entrants are encouraged to ensure that they have all the required info at hand when they start the process. The system is set to require your ID no and Running Club and ASA License detail. Failing which the default option of a temporary number at R35 will be charged. Club members are enjoined to ensure that you record your correct 2016 ASA license number as this will be compared to the ASA database and you do not want to jeopardize your entry by supplying inaccurate or incorrect detail. Similarly, we will need your correct ID no. Not only for insurance purposes but also as in 2017 we will be offering "loyalty entries" to all who take part in 2016 – this "early access" to the entry portal at that time will be by ID no – so accuracy is important if you want to benefit from this in 2017.

Your entry will only be complete once payment has been made. This can only be done on-line via credit card or EFT. No other bank deposit will be accepted. **Cardholder payments are reminded of the "3D Secure" part of the payment process.** All on-line merchants (we use the Payfast platform) are compelled to use this "3D Secure" when processing card transactions. This is where your Bank sends you a one time pin (OTP) by SMS. You need to enter this before the transaction can be completed. A surprising number of people don't know this or are confused by it. They think that if they have entered their card number then they have paid. **THIS IS NOT THE CASE** as the 3D Secure port needs to be completed as well.

Failing to complete the entry plus payment process on time could mean that you loose out to an entrant who actually starts the process after you.

Entrants will receive an email to this effect upon successful completion and payment of the on-line entry process. Entrants will also be able to view the "My Accounts" screen on the website to view the status of their orders.

De Rust Striders, as organizers of the Meiringspoort21, will not be handling any part of the on-line entry purpose. It will serve no purpose trying to contact them in these matters.

Athletics South Western Districts (ASWD) as custodian of athletics in this region will be handling the on-line entry process in its entirety. The relevant contact detail is

- ASWD Office 044 873 0023. (week days 08h00 to 16h00)
- Anna-Marie Harris 044 693 0391 or 083 408 8336. (wef 7 May 2016)
- Des Harris 044 693 0391 or 083 309 8732 (wef 7 May 2016)

Information on tightened controls at registration and substitutions will be shared in our next newsletter.